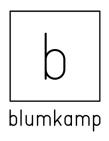
# Care instructions

## MATT SOLID SURFACE MINERAL MATERIAL WASHBASIN



#### Dear Customer!

We are pleased that you have chosen to buy a washbasin from our range.

To ensure that you enjoy this item for many years to come, please observe the following care instructions.

#### **DAILY CARE**

Thanks to the mineral material, cleaning your washbasin is quick and easy.

For optimal care, treat the surface at regular intervals with a clean, damp cloth made of soft fabric. Simply clean the low maintenance material with soapy water or a suitable household cleaner to remove light dirt. The majority of stains can be removed quickly in this way. For more intensive cleaning, scouring agents and washing gels can be used, which you can apply with a rough sponge. For example, exfoliate the surface with a Scotch-Brite™ universal sponge and then rinse with plenty of water to achieve a thorough result.

Our care tip: rinse the mineral material carefully after each use to remove any residue. To avoid water and limescale stains, wipe the surface with a soft, dry cloth afterwards. For daily care, avoid aggressive cleaning agents and any utensils made of metal in order to protect the material for a long time.

Important: contact with certain dyes can lead to surface discolouration of the material. Therefore, facial cosmetics, ink or tinctures should be kept away from the mineral material.

Objects falling on the washbasin and impacts of any kind should be avoided to protect the surface.

## STUBBORN STAINS

For stains that cannot be removed with the conventional cleaning steps, you can use special procedures.

If there is fine damage to the surface, work on it with a roughened Scotch-Brite™ sponge and a commercially available scouring agent. These include persistent discolouration, scratches, cracks and superficial signs of wear. If the damaged areas are still visible in the material after the initial treatment, use very fine sandpaper to smooth the affected areas and re-treat them with a scouring pad (Scotch-Brite™ type). Important: be sure to follow the

manufacturer's instructions for the correct use of the utensils.

#### **CLEANING**

Suitable cleaners: for thorough cleaning of the mineral material, powders, creams or similar agents are suitable which, like VIM® and CIF®, consist of abrasive microgranules. These are used for fine surface smoothing. Limescale removers and denatured ethyl alcohol can also be used. Important care tip: do not apply the cleaning agent directly to the material, but apply it to a soft cloth. Treat the surface thoroughly with this and then rinse off the residues with plenty of water. Dry all edges and surfaces after rinsing to avoid the formation of water spots and contact of cleaner with surrounding areas (e.g. tiles).

Unsuitable cleaners: special solvents such as trichloroethylene, acetone, strong acids (e.g. hydrochloric acid), strong alkalis (e.g. baking soda) or other aggressive substances are unsuitable for cleaning the mineral material. Using drain cleaners as well as paint solvents should therefore also be avoided. Test industrial cleaners or agents that could lead to unknown reactions of the mineral material on a concealed area first. If the desired effect is achieved, you can then treat the rest of the surface with the product.

### GENERAL INFORMATION

The item you have purchased is suitable for installation in the living room or bathroom and should only be installed and used at room temperature. Objects with pointed or sharp edges should be kept away from the surface.

If chemical substances such as perfumes, hair dyes or nail polish remover get onto the material, they must be removed immediately.

Important care tip: protect the mineral material from thermal stress by avoiding boiling liquids such as oils and a



water temperature of over 55°C.

Be careful not to damage the surfaces and do not put open flames or burning objects such as cigarettes on the material. Direct contact of hot steam for cleaning purposes should be avoided.

Please keep these care instructions in a safe place. Damage caused by improper use is not covered by the warranty.